



## Language of Leadership – Beyond Words!

Wait. What did you just say? We don't just talk with words – we talk with our whole bodies. And sometimes we have no idea what we just communicated. As leaders – it's essential that we connect with others and congruently communicate so that our message is understood and acted on.

Learning the fine art of nonverbal communication will help raise your EQ (Emotional Intelligence) by building your self-awareness and self-management. You'll get the "whole story" by connecting what other people say with their nonverbal body language. And you'll be able to build rapport with anyone – even in high pressure situations – so that they are more receptive to your message.

**Join us for this hands-on, science-based course to learn & practice non-verbal communication skills essential for effective leadership.** This workshop is ideal for anyone who wants to be a more effective influencer by making sure their nonverbal language matches their words.

### Course Content:

- The science behind body language and rapport
- The power of peripheral vision
- Reading people – sensory acuity
- Making the one-to-one connection – establishing rapport with an individual
- Reading a room – establishing rapport with a group
- Digital body language – establishing rapport online
- Powerful gestures and body stances
- Impact of culture on nonverbal communication
- Personal action planning for experimentation & practice

### Learning Outcomes:

- Describe why companies adopt agile ways of working including the business value, benefits and common headaches
- Paint the executive “big picture” of what business agility is (and is not) at the organizational level
- Describe how the role, responsibilities and mindset of Leadership evolves in an effective agile organization
- Identify ways that agile business practices differ from more traditional business processes
- Develop a personal action plan as an organizational leader to actively instigate and sustain wildly successful agility across the organization

### You Receive:

- An immersive virtual learning experience facilitated by a highly respected instructor
- Access to supporting workshop material
- Continuing Education: Scrum Alliance: 8 Scrum Education Units (SEUs) & PMI: 8 Professional Development Units (PDUs)

### Designed for:

C-Suite Executives

Senior Business Leaders across the organization (not just product development)

Senior Coaches & Consultants looking to understand the world of business agility in the context of their consulting practice domain

**Length:** 8 hours of instruction

**Format Options:** Private online (delivered in 2- to 4-hour segments), Private onsite (available post COVID-19)

**Certification** – this course does not lead to certification